

Defect Criteria and Response Times

Defect Categories	General Criteria	Pothole criteria	Signs	Target Response Times	Notes
Category 1 Emergency	Likely to cause injury to persons or significant damage to vehicles	Sinkholes, large potholes in heavily trafficked roads and footways	Loose Sign face in danger of falling on pedestrians or falling into carriageway imminently	2 hours	Working Practice
Category 1	Those that require prompt attention because they represent an immediate or imminent hazard or because there is a risk of short-term structural deterioration	Greater than 40mm in carriageway or 20mm in the Footway	Damaged or missing critical sign, eg STOP, GIVE WAY, chevron sign. Loose Sign face in danger of falling on pedestrians or falling into carriageway	3 days	Highway Maintenance Policy & Strategy
Category 2 (Higher)	Defects are those that are expected to become Cat 1 within 3months if not attended to.	Up to 40mm in Carriageway or 20mm in Footway and liely to become a CAT 1 within 3 months	n/a	90 Days	Highway Maintenance Policy & Strategy
Category 2 (Lower)	Defects are those that are likely to become Cat 1 within 3-12 months.	Up to 40mm in Carriageway or 20mm in Footway and likely to become a CAT 1 in 3-12 months	Obscured or dirty sign face, faded sign face, damaged or missing advance give way sign, vegetation overhanging sign	Programmed when resources are available	Highway Maintenance Policy & Strategy